



## BUSINESS PROCESS MAPPING AND MODELLING USING BPMN:

### Online Course

#### ABOUT THE COURSE

Business process modelling is an essential component of Business Process Management (BPM) as well as other business process improvement initiatives such as business process redesign, systems development, quality management and continuous process improvement.

In this course you will learn to model business processes using **Business Process Model and Notation Version 2.0 (BPMN 2.0)**. BPMN 2.0 is in the forefront of business process mapping and modelling because it is understandable by both business and technical people.

BPMN is rigorous in its approach and has been standardised by the Object Management Group (OMG). It is supported by a number of leading business process modelling tools as well as BPM systems and has become the de facto standard for BPM.

This course is aligned with the **Guide to the Business Process Management Body of Knowledge (BPM CBOK®) Version 4.0**.

#### WHO SHOULD ATTEND

Process Analysts, Business Analysts, Systems Analysts, Business Managers, Information Technology Professionals, Process Owners, Process Integrators, BPM Project Leaders, BPM Project Team Members, Quality Specialists.

All those responsible for business process mapping, redesign and improvement in all industries.

#### You may register for this course at any time

Registration gives you access to the course material for three months.

**FEES:** ZAR 4,715.00 per delegate including VAT

**REGISTRATION:** Return registration form to Cathy at [cathym@viewpoint.co.za](mailto:cathym@viewpoint.co.za) or register online at [www.viewpoint.co.za](http://www.viewpoint.co.za)

#### ENQUIRIES:

Tel: +27 87 135 2507 or +27 83 226 1588

#### COURSE CONTENT

##### Introduction to Business Process Modelling

- What is a Business Process
- What is Business Process Modelling

##### Naming and Defining the Process

- Naming a Business Process
- Defining the Model's Purpose, Viewpoint and Scope

##### The Theory of BPMN

- Origin of BPMN 2.0
- Connecting Objects

##### BPMN Elements

- Flow Objects
- What is Business Process Modelling
- Swimlanes

##### BPMN Elements Continued

- Sub-Processes and Transactions
- Event Types
- Gateways
- Artifacts

##### Preparing a BPMN Model from a Case Study

- Collecting the Case Study Information
- Modelling the Case Study Process

**The course includes a BPMN 2.0 modelling assignment assessed by an instructor.**

# REGISTRATION FORM

## BUSINESS PROCESS MODELLING USING BPMN: Online Course

To register please complete this form and return to [cathym@viewpoint.co.za](mailto:cathym@viewpoint.co.za)

We wish to register the following delegates:

### DELEGATE 1:

First Names: \_\_\_\_\_ Preferred Name: \_\_\_\_\_

Surname: \_\_\_\_\_

Cell No: \_\_\_\_\_ Email: \_\_\_\_\_

Position in Company: \_\_\_\_\_

### DELEGATE 2:

First Names: \_\_\_\_\_ Preferred Name: \_\_\_\_\_

Surname: \_\_\_\_\_

Cell No: \_\_\_\_\_ Email: \_\_\_\_\_

Position in Company: \_\_\_\_\_

### COMPANY

Name of Company: \_\_\_\_\_

Company VAT Number: \_\_\_\_\_

Invoicing Address: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Tel: \_\_\_\_\_

Email: \_\_\_\_\_ Cell: \_\_\_\_\_