VIEWPOINT
TRAINING AND CONSULTING

HOW TO READ A BUSINESS PROCESS MODEL:
Online Course

ABOUT THE COURSE

Business Process Modelling is an essential component of Business Process Management (BPM) as well as other business process improvement initiatives such as business process redesign, systems development, quality management, compliance and continuous process improvement.

In this course you will learn how to read a business process Model developed using Business Process Modelling Notation (BPMN). BPMN is in the forefront of business process mapping and modelling because it is understandable by both business and technical people.

WHO SHOULD PARTICIPATE?

All business people and business system users who need to understand, improve and manage business processes.

You may register for this course at any time

Registration gives you access to the course material for three months**.**

FEES: ZAR1,150.00 per delegate including VAT

REGISTRATION: Return registration form to Cathy at cathym@viewpoint.co.za or register online at www.viewpoint.co.za

ENQUIRIES:
Tel: +27 87 135 2507 or +27 83 226 1588

COURSE CONTENT

Introduction to Business Process Modelling

- What is a business process model?
- Who are the key users of business process models?
- What are the advantages and disadvantages of process models?

Basic Business Process Model Elements

- Identifying lanes, activities and flow element
- Understanding events and gateways
- How to read and understand a basic BPMN model

Business Process Patterns

- Understanding process flows
- Recognising and understanding business process patterns
- Identifying business process logic

More Business Process Elements

- Sub-processes and their applications
- Message, timer and conditional events
- A useful summary of model shapes

VIEWPOINT
TRAINING AND CONSULTING

REGISTRATION FORM
HOW TO READ A BUSINESS PROCESS MODEL: Online Course

To register please complete this form and return to cathym@viewpoint.co.za

We wish to register the following delegates:

DELEGATE 1:

Course date: _____

First Names:_____ Preferred Name: _____

Surname: _____

Cell No:_____ Email: _____

Position in Company: _____

DELEGATE 2:

Course date: _____

First Names:_____ Preferred Name: _____

Surname: _____

Cell No:_____ Email: _____

Position in Company: _____

COMPANY

Name of Company: _____

Company VAT Number: _____

Postal Address: _____

Postal Address: _____

_____

Contact Person:_____ Tel: _____

Email:_____ Cell: _____